



UPM
UNIVERSITI PUTRA MALAYSIA
BERSILU BERSAKTI



**INTERNATIONAL TRAINING PROGRAMME:
INNOVATIONS AND MODERN MANAGEMENT INITIATIVES (SRI LANKA – UPM)**
DATE : 30th SEPTEMBER – 4th OKTOBER 2018
PLACE : UNIVERSITI PUTRA MALAYSIA



AGRICULTURE • INNOVATION • LIFE

Objectives :

- ✓ Professional exposure visits are design to offer multiple advantages, way beyond acquiring information. These professional visits allows the participants and also the host to the broad thinking and vision for a better public sector management, better communication and strategic formulation between stakeholders and also exposure to international frontiers in technology and services in the public sector.

Tentative

International Training Program Innovations and Modern Management Initiatives for Law Enforcement National Police Commission of Sri Lanka (SRI LANKA – UPM)

30 September 2018 (Sunday)	
7.00 am	Pickup delegates at KLIA
9.00 am	Send delegates to hotel
1 October 2018 (Monday)	
9.00 am	Lecture on Tools & Techniques for Effective Communication (Relating to client handling, interviewing clients)
10.30 am	Tea Break
11.00 am – 12.30 pm	Discussion session focused on, <ul style="list-style-type: none"> • Exposure on social audit unit • Handling gender sensitivity in investigations or gender standards • Child friendliness in investigations • Success factors for better services delivery • Quality and efficiency assurance
12.30 pm	Lunch Break
2.00 pm – 4.30 pm	Lecture on Basic Understanding on Training Curricular and Training Methodologies. <ul style="list-style-type: none"> • Discussion Session
4.30 pm	Tea Break
5.00 pm	End of day 2 program
2 October 2018 (Tuesday)	
9.00 am	Lecture on Building trust in clients and on the Law Enforcement System of the country.
10.30 am	Tea Break
11.00 am – 12.30 pm	Discussion Session Focused on, <ul style="list-style-type: none"> • Structure of the Commission • Investigation procedure • Success stories • Gender sensitivity in investigations/gender standards • Communication and outreach strategies of the Commission
12.30 pm	Lunch
2.00 pm	End of day 3 program
3 October 2018 (Wednesday)	
9.00 am – 12.00 pm	Program with Malaysia Anti-Corruption Commission
12.00 pm – 2.00 pm	Lunch Break
2.00 pm	Lecture at Faculty of Economics and Management UPM on Modern Philosophies on Leadership and Efficiency for Law Enforcement
4.30 pm	Tea Break
5.00 pm	Certificate awarding
5.30 pm	UPM Campus Tour and Putrajaya visit
8.00 pm	End of Day 4 program
4 October 2018 (Thursday)	
12.00 pm	SkyBridge KLCC visit
4.00 pm	Batu Caves and KL visit
8.00 pm	Send delegates to KLIA

DAY 1: Welcome!



- ✓ Airport pickup : Bus (Arrival)
- ✓ Check-In : Hotel (4 star)

DAY 2: Training @ Royal Malaysia Police College Kuala Lumpur

- ✓ Training & Visit Museum PDRM
 - Discussion session focused on,
 - Exposure on social audit unit
 - Handling gender sensitivity in investigations or gender standards
 - Child friendliness in investigations
 - Success factors for better services delivery
 - Quality and efficiency assurance



DAY 3: Training @ Malaysian Anti-Corruption Commission

Discussion Session Focused on,

- Structure of the Commission
- Investigation procedure
- Success stories
- Gender sensitivity in investigations/ gender standards
- Communication and outreach strategies of the Commission



DAY 4: Training @ Faculty of Economics and Management & Campus Tour

- ✓ Lecture on Modern Philosophies on Leadership and Efficiency for Law Enforcement
- ✓ Certificate awarding
- ✓ UPM Campus Tour
- ✓ Putrajaya visit



DAY 5: City Tour & Departure

- ✓ PETRONAS Twin Tower & Skybridge
- ✓ UNESCO World Heritage, Batu Cave Temple
- ✓ Mitsui Outlet @ KLIA
- ✓ Departure @ KLIA

